

Catalog 2025

Cameras and Joystick Controllers

BZBGEAR

PTZ & EPTZ Cameras

A BZBGEAR PTZ (Pan-Tilt-Zoom) camera is a versatile and high-performance solution designed to deliver precise control over panning, tilting, and zooming, making it ideal for a wide range of applications. These cameras are widely used in environments such as live streaming, broadcasting, videoconferencing, houses of worship, and security monitoring. With features like multiple connection options (Ethernet, USB, SDI/HDMI), scalable image formats, and flexible control systems, PTZ cameras are designed to provide seamless performance across diverse settings.

Available in various models, including 4K and Full HD, BZBGEAR PTZ cameras offer advanced functionalities such as auto-tracking, NDI technology, and Dante AV-H technology, optimizing them for live events and professional productions.



FHD TO 4K
VIDEO SUPPORT



SOFTWARE
CONTROLLABLE



AUTO-TRACKING
OPTIONS



BG-VPTZ-HSU3

COMPACT PTZ 1080P FHD 10X/20X/30X CAMERA
WITH HDMI/SDI/USB 3.0/POE



Check out this item
on our website



Available Zoom



Available Technology



Introducing the BG-VPTZ-HSU3, a versatile COMPACT PTZ 1080P FHD camera with 10X/20X/30X zoom options, multiple output interfaces (HDMI, 3G-SDI, USB 3.0, IP streaming), and a compact design perfect for offices and classrooms. For enhanced audio/video over IP streaming, the BG-VPTZ-HSU3 supports NDI|HX2 with the BG-VPTZN-HSU3 model.

With the ability to capture 1080p@60Hz video, this camera delivers exceptional image quality and supports H.264/H.265 video compression and RTMP(S) for live streaming.

Offering flexible control via RS-232, RS-485, LAN, or IR remote, it also boasts 255 preset positions.

Additional features include Power over Ethernet (PoE), audio embedding, and a sturdy all-aluminum chassis, making it a top choice for high-quality video capture and streaming in various settings.

The BG-VPTZ-HSU3 camera finds applications in video conferencing, live streaming, content creation, surveillance, and large venue settings.

 **ZOOM**
Available in 12x/20x/30x optical zoom+10x digital

 **CONTROL**
IP, IR, and cascable RS232/485 (VICS/A/Pelco) + 255 preset positions

 **MULTIPLE VIDEO OUTPUTS**
HDMI, 3G-SDI, USB 3.0, and IP-streaming working simultaneously

 **LATEST STREAMING TECH**
Supports H.264/H.265 video compression and RTMP(S)

 **SUPERB AUTO FOCUS**
Auto focusing algorithms resulting in quick, accurate, and stable focus

 **POWER OVER ETHERNET**
Delivers power directly over an ethernet cable

BG-UPTZ

UNIVERSAL 1080P FHD PTZ 12X/20X/30X HDMI/
SDI/USB 3.0/RS-232/485 LIVE STREAMING CAMERA



Check out this item
on our website



Available Zoom



Available Technology



Meet the Universal 1080P FHD PTZ HDMI/SDI/USB 3.0 RS232/485 Live Streaming Camera - BG-UPTZ. This camera offers 12x, 20x, and 30x zoom options, delivering outstanding 1080p image quality through a 1/2.8" Sony CMOS sensor. With simultaneous HDMI, 3G-SDI, and USB 3.0 outputs, it seamlessly integrates into various workflows. It supports popular video protocols like ONVIF, RTSP, and RTMP, allowing compatibility with video production software and direct streaming to platforms like YouTube and Twitch.

For enhanced audio/video over IP streaming, the BG-UPTZ supports NDI|HX2 with the BG-UPTZ-ND model. Offering IR remote, IP control, and RS232/485 serial connections, it allows precise control and up to 255 camera presets. The BG-UPTZ also supports SRT for reliable internet streaming and comes in black, silver, or white. With superb auto focus and multiple output options, it's the ultimate choice for streaming and recording needs.

ZOOM
Available in 12x/20x/30x optical zoom+10x digital

CONTROL
IP, IR, and cascable RS232/485 (VICS/A/Pelco) + 255 preset positions

MULTIPLE VIDEO OUTPUTS
HDMI, 3G-SDI, USB 3.0, and IP-streaming working simultaneously

LATEST STREAMING TECH
Supports H.264/H.265 video compression and RTMP(S)

SUPERB AUTO FOCUS
Auto focusing algorithms resulting in quick, accurate, and stable focus

POWER OVER ETHERNET
Delivers power directly over an ethernet cable

BG-ADAMO-JR

1080P FHD AUTO TRACKING HDMI/3G-SDI/USB 2.0/USB 3.0 LIVE STREAMING PTZ CAMERA WITH TALLY LIGHTS



Check out this item on our website



BLACK



WHITE



12x ZOOM



20x ZOOM



30x ZOOM

Multiple-Awards Winner



2024 INAVATION AWARDS
TECHNOLOGY FINALIST



BEST OF SHOW AT ISE
2023 - TECH & LEARNING

Available Technology



The BG-ADAMO-JR is a brand-new Full HD PTZ camera with 3 types of lenses available: 12X optical zoom with 70.3 FOV, 20X optical zoom with 60.04 FOV, and 30X optical zoom with 58.1 FOV. It features smooth PTZ functions, advanced image processing features and flexible connection options. The BG-ADAMO-JR also provides support for NDI|HX3 with the BG-ADAMO-JRND model and Dante AV-H with the BG-ADAMO-JRDA model.

Advanced Visual Performance: With the high quality 1/2.8-inch SONY CMOS image sensor, the resolution of this camera can get up to 1080@60fps. Additionally, the low noise 1/2.8-inch SONY CMOS guarantees high SNR and the advanced 3D noise reduction technology further reduces the noise while ensuring pristine image clarity.



1080P
Output up to 1080p@60Hz resolution



TALLY LIGHTS
Integrated red/green LED tally lights



MICROSD
Record and store up to 1 TB



ZOOM
Available with 12x/20x/30x optical zoom lens



MULTIPLE VIDEO OUTPUTS
Choose from SDI, HDMI, USB 3.0, USB 2.0, or IP Streaming



POWER OVER ETHERNET
Data, power, and control over a single category cable

BG-ADAMO-4K

4K UHD AUTO TRACKING HDMI 2.0/12G-SDI/USB 2.0/USB 3.0 LIVE STREAMING PTZ CAMERA WITH TALLY LIGHTS



Check out this item on our website



BLACK



WHITE



12x ZOOM



25x ZOOM

Multiple-Awards Winner



Available Technology



BZBGEAR is proud to announce the next generation of PTZ cameras: the BG-ADAMO. Brilliantly designed with exclusive features and a unique form factor, the BG-ADAMO is unrivaled in its class on the live stream broadcasting market. For enhanced audio and video over IP, the BG-ADAMO-4K supports NDI|HX3 with the BG-ADAMO-4KND model and Dante AV-H with the BG-ADAMO-4KDA model.

This camera also supports SRT, enabling high-quality, low-latency video to be sent reliably over the internet.

The BG-ADAMO-4K is loaded with features including a full interface of video connections and immaculate 4K@60Hz resolution. The 12G-SDI connection enables long distance cable runs without compromising image quality.



HIGH RESOLUTION

Output up to 4K@60Hz over HDMI or 12G-SDI and 4K@30Hz over USB 2.0 cabling



TALLY LIGHTS

Integrated red/green LED tally lights



MICROSD

Record and store up to 1 TB of 4K video



ZOOM

Available with 12x/25x optical zoom lens



MULTIPLE VIDEO OUTPUTS

Choose from SDI, HDMI, USB 3.0, USB 2.0, or IP Streaming



POWER OVER ETHERNET

Data, power, and control over a single category cable

BG-NUTRIX

MEDICAL GRADE INTELLIGENT 4K UHD 30X NDI|HX PTZ CAMERA WITH NIGHT VISION/SPEAKERS/MICROPHONE/MOTION DETECTION (IEC 60601 CERTIFIED)

The BG-NUTRIX is a brand-new 4K/Full-HD IEC 60601 Certified auto-tracking medical grade NDI|HX PTZ camera with night vision, integrated stereo speakers/microphone, and a 30X optical zoom lens. It features smooth PTZ functions, advanced image processing features, and flexible connection options in addition to its spotlight features. Thanks to its NDI|HX compatibility, users can easily maintain a stable live video feed by leveraging their existing network connection.

4K 4K@60
Output up to 4K@60Hz resolution

30X OPTICAL ZOOM
Zoom in and out 30X without interrupting image clarity

MEDICAL GRADE
IEC 60601 Medical Certified



BEST OF SHOW - ISE 2024: AV TECHNOLOGY WINNER



Check out this item on our website

BG-BPTZ-XU

CORE 1080P FHD 3X/10X USB 2.0/RS-232 HUDDLE ROOM CAMERA

Introducing the BG-BPTZ-XU, a high-quality pan tilt zoom (PTZ) USB camera that offers excellent performance and versatility. With two configurations available - the 3x optical zoom and the 10x optical zoom variant - this camera is ideal for a range of applications, from smaller spaces to larger rooms where individual subjects are located further away but still need to fill the frame.

ZOOM
Available in 3x/10x Optical zoom

USB2.0 (TYPE A) OUTPUT
Fast and Simple setup

FHD FULL HD IMAGE
1/2.8" high quality CMOS sensor with resolutions up to 1080p@30Hz



ZOOM



Check out this item on our website

BG-NUCLEUS-10X
NUC WINDOWS COMPUTER AND 1080P FHD PTZ
CAMERA ALL-IN-ONE COMBO

Elevate your presentations and collaborative endeavors with the BG-NUCLEUS-10X, a groundbreaking fusion of an Intel NUC computer and a high-definition 1080P FHD PTZ camera. Packed with a robust i5 CPU, 16GB RAM, and a rapid 512GB M.2 SSD, it delivers unparalleled performance for seamless multitasking.

The device's 10X optical zoom lens, 65° FOV, and crystal-clear visuals make it a dynamic choice for distance learning, videoconferencing, and captivating presentations.

 **CRYSTAL CLEAR VIDEO**
1080p@60Hz PTZ camera with 10X optical zoom

 **POWERFUL**
i5 CPU, 16GB RAM, 512 GB M.2 SSD

 **ZOOM**
10X optical zoom lens with 65° horizontal FOV



Check out this item
on our website



BG-EPTZ-UH4K

4K UHD EPTZ HDMI/USB 3.0 CONFERENCE/
EDUCATION CAMERA

The BG-EPTZ-UH4K is a powerful webcam in the hands of educators, students, remote employees, and other home broadcasters. This compact webcam offers users an extending degree of flexibility with simultaneous USB 3.0 and HDMI outputs while capturing images in up to 4k@30Hz resolution with 4x digital zoom.

With electronic pan/tilt/zoom (ePTZ), the BG-EPTZ-UH4K is a great option for presenters who need to zoom and shift the image to focus on different subjects in a field of view of 130°.

4K 4K ULTRA HD
Crystal clear image in any application

USB 3.0
High speed data transmission and power supply in one cable

INTEGRATED MICROPHONE
Omni-directional pickup up to 8 meters



Check out this item
on our website

BG-EPTZ-AF

4K UHD EPTZ USB 3.0 CAMERA WITH AUTO-
FRAMING SUPPORT

Whether you're running a small or large meeting, the BG-EPTZ-AF auto-framing camera offers great value by ensuring everyone in your meeting is included. This camera detects how many people are in the room and automatically zooms and reframes the image to make sure all attendees are in the frame and centered in the field of view. Thanks to its 1/2.5" 8MP CMOS sensor, the BG-EPTZ-AF can record in 4K@30Hz to capture every detail of your meeting. With a USB 3.0 port, simultaneous main and sub-stream output is possible as well.

AUTO FRAMING
Camera automatically adjusts to keep subjects centered

4K CRYSTAL CLEAR 4K IMAGE
Output resolutions up to 4K@30Hz

BUILT-IN MICROPHONE
Ensures the sound is as clear as the picture



Check out this item
on our website

BZBGEAR

Box cameras

BZBGEAR box cameras offer a blend of flexibility, simplicity, and professionalism making them an ideal choice for various applications such as live streaming, teaching, content creation, and security. These cameras support multiple output configurations, including SDI, HDMI, USB, and IP streaming, enabling seamless integration with a wide range of AV equipment.

Their compact design allows for greater freedom in camera placement, and they come equipped with features like Auto-Focus, automatic white balance, and advanced image processing capabilities, making it easy for users to achieve professional-level results without complexity. Box cameras are particularly suited for applications requiring a fixed camera angle, as they do not have pan or tilt capabilities, making them perfect for livestreaming, product demonstrations, and small business uses.



FHD VIDEO
SUPPORT



AUDIO INTEGRATION
SUPPORT



20X/30X OPTICAL
ZOOM OPTIONS



BG-PACKSHOT-C10X

1080P FHD HDMI/USB 3.0 VERTICAL STREAMING BOX CAMERA

Go viral with the BG-PACKSHOT-C10X! This 1080p HD camera features fast, accurate near-field auto-focus, an integrated stereo microphone, and the ability to swap between landscape and portrait formats with the flip of a switch.

Specifically designed for content creators, this camera makes it easy to create high-quality videos and streams with crisp audio and accurate color reproduction.



CRYSTAL CLEAR IMAGE
1080p@30Hz resolution



10X ZOOM
Lens features a 10x motorized optical zoom



ADJUSTABLE ORIENTATION
Change from landscape to portrait mode at the flip of a switch



Check out this item
on our website

BG-MAESTRO

8MP SDI OR HDMI/USB 3.0/IP WIDE ANGLE EDUCATIONAL AUTO TRACKING CAMERA WITH POE

The BG-MAESTRO is a compact ePTZ auto-tracking camera that delivers extremely accurate tracking throughout its coverage area. Designed to be easily configurable, the Maestro requires no additional software to set the auto-tracking parameters which is completed through the web based interface. With electronic pan, tilt, and zoom (ePTZ) capabilities, tracking is accomplished with a fixed lens and maintains a very compact form factor.



CRYSTAL CLEAR IMAGES
Broadcast in 1080p@30Hz



AUTO-TRACKING
Setup auto-tracking easily from the web interface



POWER OVER ETHERNET
Only one cable needed to power and stream from the camera



BEST IN MARKET
2022 - TV TECH



BEST OF SHOW AWARD
- INFOCOMM 2022



Check out this item
on our website

BG-B20SHA/BG-B30SHA
1080P FHD 20X/30X HDMI/SDI/IP STREAMING
BOX CAMERA WITH AUDIO

The BG-B20SHA/BG-B30SHA 20X/30X optical zoom IP-streaming camera utilizes a high-quality CMOS sensor to deliver crisp HD video signals. Its compact design provides versatile placement options and ease-of-use in a sleek low-profile housing.

This camera is well-suited for a wide variety of broadcast and professional A/V applications including lecture streaming, education, room monitoring, studios, and more.

- **CRYSTAL CLEAR OUTPUT**
Full HD output delivers up to 1080p@60Hz video
- **MULTIPLE OUTPUTS**
Outputs simultaneously from HDMI/3G-SDI/ IP
- **ZOOM**
20X/30X Optical Zoom Lens



[Check out this item on our website](#)

BG-B20SHAN/BG-B30SHAN
1080P FHD 20X/30X HDMI/SDI/IP/NDI|HX
STREAMING BOX CAMERA WITH AUDIO

The BG-B20SHAN/BG-B30SHAN 20X/30X optical zoom IP-streaming camera utilizes a high-quality CMOS sensor to deliver crisp HD video signals. Its compact design provides versatile placement options and ease-of-use in a sleek low-profile housing.

This camera is well-suited for a wide variety of broadcast and professional A/V applications including lecture streaming, education, room monitoring, studios, and more.

- **NDI**
Power, stream, and control all from 1 CAT 5e/6/7 cable
- **CRYSTAL CLEAR IMAGES**
Full HD outputs delivers up to 1080p@60Hz video
- **ZOOM**
20X/30X Optical Zoom Lens



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BZBGEAR

Joystick Controllers

BZBGEAR Joystick Camera Controllers provide precise, intuitive control for PTZ cameras, making them an ideal solution for both professionals and beginners. Whether you're operating a single camera or managing a multi-camera setup, these controllers streamline navigation, ensuring smooth, accurate camera movements. With the ability to easily recall presets at the touch of a button, the user experience is seamless and efficient.

These controllers, when paired with advanced software solutions, offer unparalleled ease of use and exceptional precision for any setup. Designed for maximum versatility, BZBGEAR Joystick Controllers are compatible with a wide range of cameras, supporting both IP and serial control protocols.

Select models also feature camera feed monitoring and direct video output through HDMI and/or IP, offering even more flexibility and functionality for your AV needs.



SUPPORT FOR MULTIPLE
PROTOCOLS



POE SUPPORT



ADVANCED IMAGE
SETTINGS



BG-COMMANDER-JR
UNIVERSAL COMPACT SERIAL AND IP PTZ
CAMERA JOYSTICK CONTROLLER WITH
RS-232/422 SUPPORT

Introducing the BG-Commander-Jr, the compact yet powerful professional-grade joystick controller designed to meet the demands of a variety of applications.

With its 2-axis joystick and zoom bridge key design, this controller provides refined control, durability, and stability, ensuring smooth and precise camera movement.

- 

CONTROL PTZ SPEEDS
7-level PTZ speed control with visual indicator
- 

FLEXIBLE COMPATIBILITY
Wide compatibility allows for control of most PTZ cameras
- 

SIMPLIFIED CONTROLS
Separated Pan/Tilt joystick and zoom keys for better control and reliability



SVC BEST OF SHOW
INFOCOMM WINNERS 2023



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on our website

BG-COMMANDER
UNIVERSAL ADVANCED SERIAL AND IP PTZ
JOYSTICK CONTROLLER WITH POE (IP/
RS-232/422/485)

The BG-Commander PTZ joystick controller delivers precise control for both IP and serial PTZ cameras. With high-quality backlit buttons, the BG-Commander offers a pleasing user experience - even in low-light conditions.

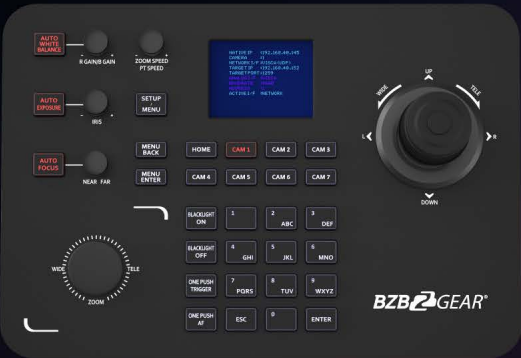
The solid metal chassis provides a durable, stable platform and is designed to stand up to years of heavy use, regardless of the setting. This controller is a great choice for live events, houses of worship, and broadcasting scenarios.

- 

IP-CONTROL
Easily control any compatible IP camera
- 

VARIABLE SPEED
Adjust PTZ speed to get the perfect shot every time
- 

FOUR CONTROL MODES
IP VISCA, ONVIF, RS422, and RS232



Check out this item
on our website

BG-COMMANDER-G2

UNIVERSAL ADVANCED SERIAL AND IP PTZ JOYSTICK CONTROLLER WITH 5" TOUCH LCD SCREEN AND POE/RS-232/422/485

The BG-Commander-G2 is our 2nd generation Commander PTZ joystick controller delivering precise control for both IP and serial PTZ cameras. With high-quality backlit buttons, the BG-Commander-G2 offers a pleasing user experience—even in low-light conditions.

The solid metal chassis provides a durable, stable platform and is designed to stand up to years of heavy use. This controller is a great choice for live events, houses of worship, and broadcast settings.



IP-CONTROL

Easily control any compatible IP camera



VARIABLE SPEED

Adjust PTZ speed to get the perfect shot every time



POE ENABLED

Single cable installation



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BG-COMMANDER-PRO

PROFESSIONAL SERIAL AND IP PTZ JOYSTICK CONTROLLER WITH TOUCHSCREEN AND POE (IP/RS-232/422/485)

The BG-COMMANDER-PRO is a versatile PTZ camera joystick controller featuring a 7" touch screen, real-time video previews, and Android 11 OS. It supports simultaneous viewing of 4 RTSP streams or a single full-screen image. With H.265/H.264 decoding, it offers efficient video processing.

The BG-COMMANDER-PRO also facilitates HDMI projection and can output 4 additional RTSP streams to an external display for simplified monitoring.



8K AND 4K@120HZ

Supports 8K@60 4:2:0 12bit, 4K@120Hz 4:4:4 12bit



MULTIPLE AUDIO FORMATS

Supports HDMI audio formats including Dolby Atmos, Dolby TrueHD, Dolby



LONG DISTANCE

Extend your 8K or 4K@120Hz signal up to 300M



BEST OF SHOW - IBC 2023



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BG-COMMANDER-ULTRAX

ALL-IN-ONE 4K IP PRODUCTION SWITCHER AND PTZ JOYSTICK CONTROLLER (4-CHANNEL/ TOUCHSCREEN/POE/IP/RS-232)

The BG-Commander-UltraX is a professional portable 4-channel HDMI production switcher and joystick controller designed for multi-camera productions. Supporting up to 4K signal input with 1080p@60Hz output, it integrates advanced features such as picture-in-picture, chroma key, logo overlay, and multiple transition effects. With dual HDMI outputs, USB-C virtual camera capability, direct recording to USB/SD, PTZ camera control, and tally light support, this device delivers a complete live production solution.

4-IN-2-OUT SWITCHING
Four 4K HDMI inputs with two HDMI outputs for program and monitoring

TYPE-C VIRTUAL CAMERA
Direct USB-C output for seamless use with live streaming and video conferencing software

PROFESSIONAL EFFECTS
Built-in chroma key, picture-in-picture, logo overlay, and multiple transitions



Check out this item on our website

BG-COMMANDER-ULTRA

4K UHD SERIAL AND IP 4-CHANNEL PRODUCTION SWITCHER/JOYSTICK CONTROLLER COMBO WITH TOUCHSCREEN AND POE (IP/RS-232/422/485)

The BG-COMMANDER-ULTRA is a state-of-the-art 4K HDMI production studio device that integrates a 4K HDMI switcher interface and a PTZ joystick controller. Designed to meet the needs of high-performance video production environments, it offers a comprehensive range of features and robust connectivity options. The BG-COMMANDER-ULTRA is the ideal solution for high-end video production studios seeking a reliable and feature-rich device to handle complex video and camera control tasks.

4K 4K HDMI PRODUCTION
Supports up to 4K2K@60Hz resolution with both HDR and SDR capabilities, ensuring superior video quality and color depth for professional production applications

ADVANCED AUDIO SUPPORT
Provides LPCM audio support and analog stereo output via XLR connectors for high-quality sound management

ADVANCED SWITCHER SOFTWARE
Unlock a powerful suite of video and audio mixing and switching tools with our intuitive, free software interface. Accessible via RS-232 and IP



Check out this item on our website



BZBGEAR AWARDS

BZBGEAR takes pride in its portfolio of award-winning products, recognized at numerous prestigious trade show events. These accolades reflect the innovation, quality, and performance that define our solutions. Explore what sets our award-winning products apart and discover why professionals worldwide trust BZBGEAR for their AV and broadcasting needs!



BEST OF SHOW AWARDS
AT INFOCOMM 2025



COMMERCIAL
INTEGRATOR BEST
AWARDS 2025



2025 SCN STELLAR
SERVICE AWARDS



TOP NEW TECHNOLOGY
(TNT) AWARD 2025



BEST OF SHOW
AT ISE 2025



SVC INNOVATIVE
PRODUCTS: READERS'
CHOICE 2024



MEDIA & ENTERTAINMENT:
BEST IN MARKET 2024
AWARDS



PRO AV BEST IN MARKET
AWARDS 2024



BEST OF SHOW
- IBC2024



BEST OF SHOW -
CEDIA 2024



AV AWARDS 2024 -
FINALIST



COMMERCIAL
INTEGRATOR BEST
AWARDS 2024



SCN INSTALLATION
PRODUCT
AWARDS 2024



2024 SCN STELLAR
SERVICE AWARDS



BEST OF SHOW - NAB
SHOW 2024: SOUND &
VIDEO CONTRACTOR
WINNER



TOP 5 PRODUCTS FOR
CHURCHES FROM NAB
2024

See more BZBGEAR Awards at bzbgear.com/awards



ABOUT BZBGear

Founded in 2019 and headquartered in Sacramento, California, BZBGear® has quickly emerged as a global leader and one-stop manufacturer of professional AV and broadcasting solutions. Dedicated to delivering excellence, BZBGear focuses on combining innovative design, exceptional user experience, and unparalleled lifetime product support.

OUR PRODUCTS

Each solution is meticulously crafted by a team of expert hardware and software engineers to ensure superior quality and cutting-edge functionality. Recognized for its award-winning products and industry-leading support, BZBGear has become the go-to choice for AV and broadcast applications, trusted by professionals worldwide.

WHAT BZBGear HAS TO OFFER

BZBGear delivers comprehensive professional AV and broadcasting solutions, including live streaming and video production products. Our mission extends beyond providing exceptional gear—we pride ourselves on unparalleled customer service and reliable seven-days-a-week technical support. Our team is celebrated for delivering outstanding assistance and ensuring customer satisfaction at every step.

At BZBGear, we prioritize our customers' needs and concerns, offering the highest level of professional support. By fostering relationships built on integrity and trust, we approach every interaction with honesty and fairness, always striving to place ourselves in our clients' shoes.

Our vision is to make cutting-edge AV technology accessible to everyone at a fair price. Because everyone deserves to see, hear, and experience the remarkable advancements of today's AV world

LIMITED PRODUCT WARRANTY TERMS

Pro Line: 5-year warranty from the date of purchase for AV/Broadcasting products bought on or after August 1, 2024.

Essential Line: 3-year warranty from the date of purchase for AV/Broadcasting products bought on or after August 1, 2024.

Cables: Lifetime Limited Product Warranty.

For complete warranty information, please visit bzbgear.com/warranty.

For questions, please call 1.888.499.9906 or email support@bzbgear.com.

BZBGear WARRANTY

Pro Line Product

5-YEAR WARRANTY

Essential Line Product

3-YEAR WARRANTY

Cables Product

LIFETIME WARRANTY

Learn more about BZBGear at bzbgear.com/company



BZBGear FUNDAMENTALS

At BZBGear, we pride ourselves on being a dynamic company dedicated to creating innovative and reliable solutions that address the challenges of today's AV and broadcasting industries.

With BZBGear Fundamentals, you receive the highest level of customer support, comprehensive training, and unparalleled warranty protection in the industry.

COMPLIMENTARY DESIGN SERVICES AND SALES ENGINEERING SUPPORT

Receive professional technical sales support and advice encompassing specifications, product features, and system design solutions. Our team is dedicated to assisting you in making informed decisions tailored to your needs.

Benefit from our always free design services and sales engineering support, ensuring seamless integration and optimal performance of your systems.

EXPEDITED REPLACEMENT SERVICE

Benefit from complimentary next-day shipping for replacement units, accompanied by a convenient return label. Our next-day replacement guarantee remains valid for one year from the original date of purchase. For products exceeding one year, BZBGear provides free ground shipping for replacement items. Please note that our expedited replacement services are exclusively available for partners within the US.

FREE SHIPPING WITH SAME-DAY DISPATCH*

We are committed to efficiently and expediently delivering the products you need. All retail customers benefit from free standard ground shipping. Qualified partners enjoy complimentary ground and/or expedited shipping. Orders for in-stock items placed before 12:00 PM are eligible for same-day shipping. Please note that free shipping and same-day shipping are available exclusively to US customers.

*Applies to domestic shipping only.

COMPREHENSIVE TRAINING & SUPPORT

At BZBGear, we recognize the critical importance of knowledge and training for our products. Understanding your needs, we offer comprehensive training sessions, customizable to cover sales, product features, and system design.

Moreover, we believe in providing unlimited after-sale support free of charge to all our customers, as we pride ourselves on ensuring your success.



Learn More About BZBGear Fundamentals
at bzbgear.com/discover-bzbgear-fundamentals



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2025

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